

IMPLEMENTATION CARD

Account Name & Number: XXXXX | 000000

Telephone Interpreter Access Instructions

How to Connect with an Interpreter

1. Call us:

- Toll-free: (866) 908-5744
- Backup number: (801) 262-4550

2. Follow the prompts:

- Press 1 for services
- Press 1 again to connect with an interpreter

3. Provide the following details:

- Account name and number: XXXXX
- Your full name
- Any other requested information (spell everything clearly)

4. Hold for the interpreter to join the call.

5. Interpreter will introduce themselves and assist with communication.

6. Begin your conversation.

